

F. No. 4-1/2011-S&S  
Government of India  
Ministry of Human Resource Development  
Department of Higher Education  
S&S Section

Room No. 123-C, Shastri Bhawan, New Delhi-110001  
Dated the 21<sup>st</sup> September, 2012

To

As per list attached

Subject : Complete Servicing/Maintenance of RO Systems installed in this Department (3 Nos. of R.O. Systems of 60 ltr. and 5 Nos. of R.O. of 25 ltr of **ION-EXCHANGE** and 01 No. of R.O. 120 Ltr. of Orbit Plus) Award of contract – regarding-

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Sir,

Sealed quotations are invited from interested firms for comprehensive annual maintenance/servicing of RO Systems installed in this Ministry ( 3Nos. R.O. Systems of 60 LPH & 5 Nos. 25 LPH of **Ion-Exchange** and 01 No. R.O System of 120 Ltr. of Orbit Plus). The firms are requested to furnish the rates for comprehensive annual maintenance/servicing of these RO Systems separately for each model including change / replacement of water filters, membranes, pumps and other parts etc. attached to various Water Coolers installed in this Ministry. It may be noted that each and every part whether consumable or non consumable will be covered under CAMC. The detailed terms and conditions for the AMC are given below:

**TERMS & CONDITIONS :**

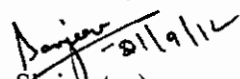
- (i) The initial servicing of the RO Systems will have to be completed within seven days from the date of commencement of the contract.
- (ii) During the period of contract, the agency will be responsible for proper & consistent good functioning of all the RO Systems installed in the Ministry.
- (iii) The agency will depute qualified technician for attending complaints on day to day basis, if any. He may also be called on Holidays, if it is considered necessary for urgent repair etc.
- (iv) In case any RO System go out of order, the repair work should be carried out by the agency in the premises of this Ministry. Only such work, which cannot be executed in the premises of this Ministry, would be allowed to be done in the workshop of the agency with the prior permission of the undersigned.
- (v) If the Ministry feels that any of the RO system, under the contract was not properly maintained/serviced by the agency or does not function during any period, a reasonable deduction from the bills will be made. The decision of the Government as regards the reasonableness of deduction will be final and binding on the agency. There will be penalty of Rs. 500/- per day for delay in rectifying the fault beyond 24 hours of detection of the defect.
- (vi) EMD in the form of Demand Draft of Rs. 5000/- (Rupees five thousand only) drawn in favour of PAO(Edu), Department of Higher Education, Shastri Bhawan, New Delhi – 110001 may be furnished alongwith the tender document failing which the tender will be summarily rejected. The EMD of unsuccessful bidder will be returned to them at the

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- earliest after expiry of the final validity and latest on or before 30<sup>th</sup> day after the award of the contract whichever is earlier.
- (vii) The successful Bidder should remit an amount of Rs. 10,000/- (Rupees ten thousand only) as performance security in the form of FDR from any scheduled commercial bank duly pledged in favour of PAO(Edu.), Department of Higher Education, Shastri Bhawan, New Delhi- 110001.
- (viii) The contract may be terminated by the Ministry at any time without assigning any reason thereof, if the work of the agency is found to be unsatisfactory and this Ministry will be at liberty to entrust the same to any other firm at the risk and expenses of the defaulting Company. In this Connection, the decision of this Ministry shall be final and binding upon the agency.
- (ix) The quotations are invited for all-inclusive rates for comprehensive annual maintenance/servicing including repair/replacement of each and every part including consumable or non consumables of the R.O systems.
- (x) The company should clearly indicate their past performance, technical capability and financial position etc. while submitting the tender.
- (xi) No payment for the CAMC will be made in advance however contractual value of money will be released in four quarterly installments on satisfactory performance of the firm & after submission of bill on completion of 3 (three) monthly period.
- (xii) In all matters of dispute relating to this Contract, the decision of the Ministry shall be final and binding upon the agency.
- (xiii) The Government reserves the right to accept or reject any quotation without assigning any reason thereof.
- (xiv) The representative of the firm can visit the premises for checking the condition of the R.O. Systems before filing the quotations on 01/10/2012 to 09/10/2012 from 2.00 P.M. to 4.00 P.M. by contacting the Section Officer(S&S) at Telephone Nos. 23389343 or 23384590.
- (xv) **It may be noted that the rates may be quoted per unit wise in the prescribed (ANNEXURE) format. It may also be noted that the nos. of water filters may increase or decrease. In case of any increase or decrease, the proportionate amount may increase or decrease. The contract will be awarded to a firm whose total amount of all the R.O. Systems is found to be lowest. While evaluating the bids the price quoted for each and every R.O. system will not be the deciding factor for award of contract. Rather the total value of all the items quoted will be the deciding factor in award of contract. Bidders are required to quote the price of each and every items failing which bid will be rejected. Further on award of contract to a firm, if the firm does not accept the offer, the EMD of the firm will be forfeited and the firm will also be blacklisted.**

2. If you are willing to take up the contract, your quotations completed in all respect & in double sealed cover superscribed "**Quotations for Servicing & Maintenance of R.O Systems.**" should be put in the Tender Box, placed at the Information & Facilitation Centre(IFC) of the Ministry, at Gate No. 6, Shastri Bhawan, New Delhi by **3.00 P.M on 11/10/2012** The quotations will be opened on the same day at 3.30 P.M. in Room No. 123-C, Shastri Bhawan, New Delhi in the presence of the representatives of the firm, if any.

Yours faithfully,

  
(Sanjeev Shrivastva)

Under Secretary to the Government of India

Copy to :

- (i) Programmer (CMIS) – for putting the tender on the Website of the Department.
- (ii) CPP Portal
- (iii) All the Ministries/Departments of Govt. of India, New Delhi.

**ANNEXURE**

**FORMAT FOR SUBMISSION OF RATES FOR CAMC OF R.O. SYSTEMS**

Sl. No.	Item	No. of Units	Rate per unit	Total rate for CAMC	Taxes, if any,
1.	R.O. System of 120 LPH, make Orbit Plus	01 (One)			
2.	R.O. System of 60 LPH, make Ion-Exchange	03 (Three)			
3.	R.O. System of 25 LPH, make Ion-Exchange	05 (Five)			
Total Charges with Tax, if any,					

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*Sanjay*  
21/9/12

## LIST OF AGENCIES DEALING IN REVERSE OSOMOSIS (R.O.) SYSTEMS

1. M/s Fairdeal Technologies Pvt. Ltd.,  
CB-346, IInd Floor, Ring Road,  
Naraina, New Delhi – 110028
2. M/s V.S. Enviropure (P) Ltd.,  
C-159/215, Laxmi Chamber,  
Main Road, Naraina Ind. Area,  
Phase –1, New Delhi – 110028
3. M/s Pandit Enterprises,  
WZ-455, Wazirpur, Delhi -52
4. M/s Ultrapure Technologies & Appliances  
18-A, Wing F, 3rd Floor.,  
Local Shopping Complex,  
Naraina, New Delhi – 28
5. M/s Aquanomics Ltd.,  
28/6, Kanwar Singh Nagar,  
New Delhi
6. M/s Aqua Service Incorporation,  
56-A, 215 Chawla Complex,  
Shakar Pur, Vikas Puri,  
New Delhi – 110092
7. M/s Hi-Tech Sweet Water Tech. Pvt. Ltd.,  
WZ-249A, Ground Floor, Inderpuri,  
New Delhi – 110012
8. M/s Spectrum Aqua(P) Limited,  
B-4, Ganesh Nagar, Pandav Nagar Complex,  
Near Hanuman Mandir, Delhi - 110092
9. M/s Eureka Forbes Limited,  
17a 41 Wea, Opposite Jassa Ram Hospital,  
Karol Bagh, Gurdwara Road,  
Delhi – 110092
10. Website of the Department
11. CPP Portal

*Sanjay*  
2/9/12