

**BY SPEED POST**

**No. F 8-1/2012-PN-II  
Government of India  
Ministry of Human Resource Development  
Department of Higher Education  
(PN-II Section)**

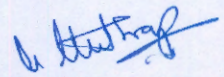
Room No. 522-C, 5<sup>th</sup> floor, Shastri Bhawan  
New Delhi-110010  
Date: 10<sup>th</sup> June, 2013

**NOTICE INVITING EXPRESSION OF INTEREST (EOI)**

Subject: Invitation for expression of interest to implement a project for ISO 9001: 2008 certification.

Ministry of Human Resource Development, Department of Higher Education, Government of India, invites Expression of Interest from interested ISO 9001 consultants and Service Providers for providing consultancy services to the Ministry of Human Resource Development (MHRD) for obtaining ISO 9001:2008 certifications for the first phase of implementation of department-wise ISO 9001 implementation.

2. The attached document provides the scope, pre-qualification criteria, bidding terms and conditions and suggested response formats.
3. The EOIs should reach to the office of Ministry of Human Resource Development, Department of Higher Education, Room No. 522, 5<sup>th</sup> floor, C wing, Shastri Bhawan, New Delhi by 5<sup>th</sup> July, 2013 and shall be opened on the 8<sup>th</sup> July, 2013.
4. The EOI details/ documents can also be downloaded from the website [www.mhrd.gov.in](http://www.mhrd.gov.in).



**(G. Muthuraja)**

Under Secretary to Govt. of India  
Ministry of HRD, Deptt. of Higher Education  
New Delhi.  
Tel. No. 23388030



**Government of India**  
**Ministry of Human Resource Development**  
**Department of Higher Education**  
**(PN.II Section)**

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INVITATION FOR EXPRESSION OF INTEREST  
TO  
IMPLEMENT A PROJECT FOR ISO 9001:2008 CERTIFICATION

Ministry of Human Resource Development (MHRD), Department of Higher Education (DHE), invites Expression of Interest from interested ISO 9001 consultants and Service Providers for providing consultancy services to the Ministry of Human Resource Development, Department of Higher Education for obtaining ISO 9001:2008 certifications for the first phase of implementation in respect of the following Divisions:

1. Copyright Division
2. Scholarship Division
3. Administration Division

Total strength of employees in the above 3 division is approximately 80 at present.

This document provides the scope, pre-qualification criteria, bidding terms and conditions and suggested response formats.

## PART I: GENERAL TERMS

### 1. GOALS OF THIS EXPRESSION OF INTEREST (EOI)

The objective of this EoI is to solicit proposals from the interested bidders for participation in a bid process for selection of consultants to help the MHRD obtain ISO 9001 certification for the first phase of ISO 9001 implementation.

### 2. EOI ISSUING AUTHORITY

This Expression of Interest (EoI) is issued by the MHRD intending to short-list potential bidders. MHRD's decision with regard to the short-listing of bidders through this EoI shall be final and the MHRD reserves the right to reject any or all the bids without assigning any reason.

1	Project Title	Selection of Service Provider for obtaining ISO 9001:2008 certificate
2	Project Initiator Details	Shri Amit Khare Joint Secretary (Policy & Planning) Ministry of Human Resource Development, Department of Higher Education

3	Department	Ministry of Human Resource Development, Department of Higher Education
4	Contact Person	Shri G. Muthuraja Under Secretary Ministry of Human Resource Development, Department of Higher Education Phone: 011-23388030
5	Contact Person (Alternate)	Shri S.K. Ghildiyal, Deputy Secretary, Ministry of Human Resource Development, Department of Higher Education, Phone: 011-23387210
5	Contact Details	Ministry of Human Resource Development, Department of Higher Education, 5 <sup>th</sup> Floor, Wing C, Room No. 521 New Delhi-110001
6	Website	<a href="http://www.mhrd.gov.in">http://www.mhrd.gov.in</a>

### 3. TENTATIVE CALENDAR OF EVENTS

The following table enlists important milestones and timelines for completion of bidding activities:

S. No	Milestone	Date and time (dd-mm-yyyy)
1.	Release of Expression of Interest (EoI)	10.06.2013
2.	Bidders Conference	19.06.2013 at 11 AM
3.	Last date for submission of written questions by bidders	24.06.2013 by 3 PM
4.	Response to the Queries	28.06.2013
5.	Last date for Submission of EoI Response	05.07.2013 by 3 PM
6.	Opening of EoI Responses	08.07.2013 at 4 PM
7.	Declaration of Short listed Firms	To be informed later

### 4. AVAILABILITY OF THE EOI DOCUMENTS

EoI can also be downloaded from the website of MHRD: <http://mhrd.gov.in>. The bidders are expected to examine all instructions, forms, terms, project requirements and other details in the EoI document. Failure to furnish complete information as mentioned in the EoI documents or submission of a proposal not substantially responsive to the EoI documents in every respect will be at the bidder's risk and may result in rejection of the proposal.

## **5. BIDDERS' CONFERENCE**

MHRD can decide to host a bidder's Conference at New Delhi at the address given under Contact Details in Section 2 above. The Conference is tentatively scheduled as per the schedule given in Section 3 above. The representatives of the interested organizations (restricted to two persons) may attend the bidders' conference at their own cost. The purpose of the conference is to provide bidders with any clarifications regarding the EoI. It will also provide each bidder with an opportunity to seek clarifications regarding any aspect of the EoI and the project. The venue for the bid conference will be at the address given in Section 2.

## **6. EOI PROCESSING FEES**

An EMD for Rs. 5,000 (Rupees Five Thousand only) in the form of a Demand draft or a Pay Order drawn in favour of Drawing and Disbursing Officer, MHRD, Department of Higher Education payable at New Delhi has to be submitted along with the EoI Response. Bids received without or with inadequate EMD shall be liable to get rejected. EMD will be refunded to unsuccessful bidders after finalisation of the contract with the successful bidder.

## **7. VENUE & DEADLINE FOR SUBMISSION OF PROPOSALS**

Proposals, in its complete form in all respects as specified in the EoI, must be submitted to MHRD at the address specified above in Section 2. MHRD, in exceptional circumstances and at its discretion, extend the deadline for submission of proposals by issuing an addendum to be made available on the MHRD website, in which case all rights and obligations of MHRD and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

# **PART II: SCOPE OF SERVICES**

## **8. GENERAL BACKGROUND**

Under the Performance Monitoring and Evaluation System (PMES) for Government Departments, each Government Department is required to prepare a Results Framework Document (RFD). An RFD provides a summary of the most important results that a department/ministry expects to achieve during a financial year. Under RFD, there is a set of mandatory indicators that are common to all departments preparing RFDs. One such important mandatory indicator is obtaining ISO 9001: 2008 certification. Accordingly government departments have to start the work of implementing ISO 9001:2008 requirements. It is envisaged that government departments will need the services of competent consultants to implement the requirements of ISO 9001:2008. This expression of interests (EOI) has been developed to assist government departments select a competent consultant who may be engaged for providing ISO 9001:2008 consultancy services.

## **9. TERMS OF REFERENCE:**

The terms of reference for the consultant will include the following

- a. To assist the government department form the Steering Committee and ISO Project team who will be responsible for implementing ISO 9001:2008 requirements
- b. To determine the scope of ISO 9001:2008 implementation under the first phase, and finalize the same through discussion with the Steering Committee. The consultant should define such a scope for which ISO 9001:2008 requirements may be implemented within a time period of four months.

- c. To perform gap analysis of the existing documentation of the department against the requirements of ISO 9001:2008 and produce a gap analysis report.
- d. To plan together with the ISO project team of the department on the ways to address the gaps in order to develop the necessary documentation for ISO 9001:2008 certification
- e. To develop all mandatory procedures as required in ISO 9001:2008 and guide the ISO project team on implementing the same.
- f. To develop customized training course material in soft copy (as well as hard copy) for conduct of all necessary trainings.
- g. To conduct required trainings that will include (i) top/senior management briefing; (ii) planning, documentation and implementation workshop for ISO project team and, (iii) awareness programme for all employees
- h. To advise the ISO steering committee on change management and the success factors to support effective implementation of ISO 9001:2008.
- i. To conduct Internal Auditors training and guide the Internal Auditor team in conducting required numbers of internal audits.
- j. To assist in evaluation of implemented ISO 9001:2008 quality management system through internal audits including closure actions.
- k. To offer close guidance in the preparation and review of final documents prior to certification.
- l. To assist in coordination of required management reviews prior to certification.
- m. To guide the ISO project team to take the necessary corrective actions on identified non-conformities and final review of documents
- n. To guide the ISO Project team in making an application for certification
- o. To co-ordinate during final certification of the department and ensure the department is certified by a select certification body
- p. Any other task to ensure the certification of the department
- q. Submit weekly MIS report to Top Management of the Department with a copy to QCI appointed experts and Ministry of Human Resource Development (MHRD), Department of Higher Education.

#### **10. TIME FRAME:**

The ISO 9001: 2008 will be implemented in phases. The time period for the first phase will be 4 months from the date of award of the contract.

### **PART III: BIDDING TERMS AND PRE-QUALIFICATION CRITERIA**

#### **11. CONDITIONS UNDER WHICH THIS EOI IS ISSUED**

- i. This EoI is not an offer and is issued with no commitment. MHRD reserves the right to withdraw the EoI and change or vary any part thereof at any stage. MHRD also reserves the right to disqualify any bidder, should it be so necessary at any stage.

- ii. MHRD reserves the right to withdraw this EoI if MHRD determines that such action is in the best interest of the Government of India.
- iii. Timing and sequence of events resulting from this EoI shall ultimately be determined by MHRD.
- iv. No oral conversations or agreements with any official, agent, or employee of MHRD shall affect or modify any terms of this EoI and any alleged oral agreement or arrangement made by a bidder with any department, agency, official or employee of MHRD shall be superseded by the definitive agreement that results from this EoI process. Oral communications by MHRD to bidders shall not be considered binding on MHRD, nor shall any written materials provided by any person other than MHRD.
- v. Neither the bidder nor any of the bidder's representatives shall have any claims whatsoever against MHRD or any of their respective officials, agents, or employees arising out of, or relating to this EoI or these procedures (other than those arising under a definitive service agreement with the bidder in accordance with the terms thereof).
- vi. Applicants who are found to canvass, influence or attempt to influence in any manner the qualification or selection process, including without limitation, by offering bribes or other illegal gratification, shall be disqualified from the process at any stage.
- vii. Each applicant shall submit only one Pre-qualification requirements proposal.

## **12 RIGHTS TO THE CONTENT OF THE PROPOSAL**

For all the bids received before the last date and time of bid submission, the proposals and accompanying documentation of the Pre-Qualification proposal will become the property of MHRD and will not be returned after opening of the pre-qualification proposals. MHRD is not restricted in its rights to use or disclose any or all of the information contained in the proposal and can do so without compensation to the bidders. MHRD shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure.

## **13. ACKNOWLEDGEMENT OF UNDERSTANDING OF TERMS**

By submitting a proposal, each bidder shall be deemed to acknowledge that it has carefully read all sections of this EoI, including all forms, schedules and annexure hereto, and has fully informed itself as to all existing conditions and limitations.

## **14. EVALUATION OF PROPOSALS**

The bidders' Proposals in the bid document will be evaluated as per the requirements specified in the EoI and adopting the qualification criteria spelt out in this EoI. The Bidders are required to submit all required documentation in support of the qualification criteria specified (e.g., detailed project citations and completion certificates, client contact information for verification, profiles of project resources and all others) as required for evaluation.

## **15. LANGUAGE OF PROPOSALS**

The proposal and all correspondence and documents shall be written in English.

## 16. ELIGIBILITY CRITERIA

The consultant who will be engaged should have extensive and proven mix of skill and expertise in the field of ISO 9001:2008 certification. Previous experience of similar work is essential. The consultant must meet the following minimum criteria

- a) It is desirable that Consultant should have executed minimum five (5) ISO 9000 projects in the government/PSU sector / large public limited organizations.
- b) The team leader of Consultant should have a minimum of 10 years of professional experience in ISO 9000 consulting
- c) The team members of the Consultant will be qualified lead assessors.

The consulting organizations can also be allowed to bid as a consortium for this project. However in such a situation consultants in individual partner organizations need to have an active role. In such case evidence towards existence and rationale for consortium needs to be furnished.

## 17. DOCUMENTARY EVIDENCE TO BE SUBMITTED TO SUPPORT ELIGIBILITY

- a) Contract/work orders indicating the details of assignment, client, value of assignment, date and year of award.
- b) Detailed resume of the team leader and team members indicating the details of qualifications and professional experience
- c) Certificate of lead assessor course undergone by the team leader and team member(s).
- d) Completion certificates of previous projects undertaken (Desirable). In case the organization is not able to submit completion certificates, submission of complete contact details (Telephone no, address, organization name) of the contact person where the work has been done is mandatory.

## 18. PROPOSAL SUBMISSION

Interested consultant should submit both technical and financial proposals in two parts namely:

- a. Technical
- b. Financial

The technical and financial proposal must be submitted in two separate sealed envelopes indicating clearly on envelopes as “**TECHNICAL PROPOSAL**” and “**FINANCIAL PROPOSAL**”. Financial proposal to indicate a warning “**DO NOT OPEN WITH THE TECHNICAL PROPOSAL**”. The envelopes containing the Technical and Financial Proposals shall be placed into an outer envelope and sealed. This outer envelope shall bear the title of the assignment “*Engagement of Consultant for providing consultancy services for obtaining ISO 9001:2008 certification of Government Departments*”.

### i. TECHNICAL PROPOSAL CONTENT

Technical Proposal should be prepared considering the Terms of Reference, Detailed Approach & Methodology, Activity Schedule & Deliverables, Time period and any other information to highlight the capability of the consultant.

### Technical Proposal must include:

- a. Brief description about the Consultant
- b. **Consultants experience:** In addition to overall experience of the consultant, details of specific consultancy projects/studies undertaken may be provided including Assignment / project name, description of services provided, appx. value of assignment, country & location, duration of assignment, name of client, starting & completion dates, names of associates (other than employees), if any. Consultancy experience of helping government departments / PSUs / large public limited organizations obtain ISO 9001:2008 may be specifically mentioned.
- c. Approach
- d. Methodology
- e. Work Plan and Schedule
- f. Team size
- g. Detailed Resume of the Team leader and team members of the consultant (with copies of certificates to support qualifications).

### ii. FINANCIAL PROPOSAL CONTENT

- Financial proposal (In Indian Rupees) should be in the form of a lump sum amount inclusive of all taxes for the entire *Scope of Services*.
- The lump sum quote should be inclusive of all expenses which the consultant may incur while executing the assignment including Travel, Boarding & Lodging as required.
- Under phase 1 , two slabs of consultancy fees have been proposed :The upper limit of financial proposal under the two slabs will be as under:
  - For manpower up to 100 employees  
Consultancy fees: Rs. 1,80,000 + service tax
  - For Manpower up to 200 employees  
Consultancy fees: Rs. 2,50,000 + service tax

### 19. THE EVALUATION OF PROPOSAL

The technical proposal will be evaluated as per the following criteria.

S. No	Description	Break up of marks
1	<b>Past Experience in work of similar nature (Govt./PSU/ Large Public Limited Organisations)</b>	50 Marks
1.1	Past experience of similar nature in terms of no of assignments (facilitation in ISO Implementation projects) <ul style="list-style-type: none"><li>• Number of assignments : Less than 5 ( 20 Marks)</li><li>• Number assignments: 10 (<b>30 Marks</b>)</li><li>• Number assignments: between 10 and 20 (<b>40 Marks</b>)</li><li>• Number of assignments: 20 &amp; above (<b>50 Marks</b>)</li></ul>	



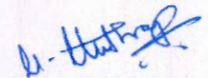
	<i>Marks will be awarded based on work order of assignments of similar nature, enclosed along with the Technical proposal</i>	
<b>2</b>	<b>Skills &amp; competencies</b>	40 Marks
2.1	Professional Experience (team leader) <ul style="list-style-type: none"> <li>• Between 10 and 15 yrs(10 Marks)</li> <li>• Above 15 years (20 Marks)</li> </ul>	
2.2	Team leader qualification <ul style="list-style-type: none"> <li>• Graduation and qualified lead assessor (10 Marks)</li> <li>• Post-graduation/Engineering qualification and qualified lead assessor(20 Marks)</li> </ul>	
<b>3</b>	<b>Team Size</b>	10 Marks
3.1	Team size including team leader Upto 4(5 Marks) More than 4(10 Marks)	
<b>Total</b>		<b>100 Marks</b>

- Evaluations will be based on documentary evidence submitted by the applicant with respect to evaluation / selection criteria.
- The technically qualified consultants will be ranked based upon their marks.
- The financial proposals of consultants getting above 70 % marks ONLY will be opened and the final selection will be made based upon the lowest cost quoted.
- The consultant can bid for any number of projects with Departments but accept award of projects for a maximum five Government organizations under this scheme. Once five projects have been accepted by the consulting organization, it cannot bid for more.

## 20. DATE FOR SUBMISSION OF PROPOSAL

The last date for submission of proposal is 05.07.2013 at 4 PM. Envelopes containing EoI proposals should be addressed to:

Shri G. Muthuraja,  
Under Secretary,  
Ministry of Human Resource Development  
Department of Higher Education  
Room No. 521-C, Shastri Bhawan  
New Delhi - 110001.

  
(G. Muthuraja)

Under Secretary to the Govt. of India  
Phone: 011-23388030

**List of QMS Consultants  
(Individuals and consulting organisations)**

1.	Mr. O.S. Jhavar 59 Saket Nagar Indore 452 018 Tel No. 0731-2564160 Mobile No. 09826045768 Email: <a href="mailto:osjhavar@yahoo.com">osjhavar@yahoo.com</a>
2.	Mr. R. Venkatakrisnan Value Added Corporate Services "Vanitha", No. 5 (Old No. 3) Third Avenue, Besant Nagar Chennai 600 060 Tel No. 044 24462337 Email: <a href="mailto:rvk@valueadded.in">rvk@valueadded.in</a>
3.	Dr. Vijay Kumar Chauhan KVA Engineers & Consultants C-301, Aangan Complex Thakur Village Kandivali (E) Mumbai 400 101 Tel No. (022-28122251/28846600 Mobile No. 9892463836 Email: <a href="mailto:kva.mumbai@yahoo.com">kva.mumbai@yahoo.com</a> , vijaykumar_qmsconsultant@yahoo.co.in
4.	Mr. Anil G. Joshi Plot No. LA129, Mhada Colony Near Water Tank, Laxminagar Nagpur 440022 Tel No. 0712 2231204 / Email: <a href="mailto:anilgoshi@gmail.com">anilgoshi@gmail.com</a>
5.	Mr. Ajay B. Desai International Business Centre 109/110, 1st Floor, "Emerald" 7 Jewels Complex, Railway Station Road Vapi (E), Gujarat 396 191 Tel No. 0260-2421099/2422283 Mobile No. 09824113673 Email: <a href="mailto:info@ibciso.com">info@ibciso.com</a> , <a href="mailto:ibc7ajay@rediffmail.com">ibc7ajay@rediffmail.com</a>
6.	Mr. P. Seshadri Flat No. G-308, Bhavya's Anandam Nizampet, Kukatpally Hyderabad 500 072 Mobile No. 09849082520 Email: P Seshadri < <a href="mailto:seshadri@odchyd.com">seshadri@odchyd.com</a> >
7.	Mr. M.L. Suriya Here Quality Consulting SF-5, Kalind Complex, VIP road, Near Amit Nagar Circle, Karelibaug, Vadodara - 390 018 Tel No. 0265-2461125 Mobile No. +919824011121 Email: <a href="mailto:herequality@gmail.com">herequality@gmail.com</a>

8.	<p>Mr. S.C. Bhandari  4 M Solutions  67-D, Masjid Moth, Phase II  DDA Flats, Greater Kailash III  New Delhi - 110 048  Tel No. 011-29227632  Mobile No. 9310016958 &amp; 9810016958  Email: scb@4msolutions.org</p>
9.	<p>Mr. Sanjeev Kumar Gupta  Neeltkanth Bureau  #23 &amp; 24 Sector 1  Parwanoo, Dist. Solan - 173 220  Himachal Pradesh  Mobile No. 0 94180 21704  Email: sanjeevgupta53@rediffmail.com</p>
10.	<p>Mr. B. B. Sebastian  Putiyaveettil, Parampuzha  P.O. Kottaym - 686 032  Kerala  Tel No. (0481) 277 0811 / 277 0452  Mobile No. 0 94474 03526  Email: qmservice@sify.com</p>
11.	<p>Mr. M. U. Suryan  6/2021, Jeevan Bhima Nagar  Anna Nagar (West -Ext)  Chennai 600 101  Tamil Nadu  Tel No. (044) 2654 3988  Email: suryan_mu@yahoo.co.in</p>
12.	<p>Mr. R. K. Bhola  571, H. B. Colony  Sector - 22,  Faridabad - 121 005  Tel No. (0129) 4120 571  Mobile No. 0 98914 27571  Fax No. (0129) 2234 757  Email: qsarkb@yahoo.co.uk</p>
13.	<p>Mr. N.K. Seshadri  #61, (Old No. 450), 8th Main  Hanumanthanagar  Bangalore 560 019  Tel No. 080 26601104  Mobile No. 09886373896  Email: seshadri_2001@rediffmail.com</p>

14.	Mr. Vishwas Watwe B-20, Aradhana Apartments 16, Khivansara Park (W) Aurangabad - 431 005 Mobile No. 0-9423781136 Email: vishwaswatwe@gmail.com
15.	Mr. S.P. Singh 1056-W2, Basant Vihar Naubasta, Kanpur - 208 021 Mobile No. 09838984357 / 9451916700 Email: satyendrapratapsingh@rediffmail.com
16.	Mr. Hariparpan Julka 228-A, Nizatam Nagar Street No. 6, Basti Nau Jalandhar 144 001 Mobile No. 09814855150 Email: hari_jul@yahoo.com
17.	Dr. Sanjeevani Gogawale Shree-Nivas, A-14, Shahu Society Pune Satara Road Pune 411 037 Tel No. 020-24210285 Email: zeninternationalsystems@gmail.com
18.	Mr. Jagdish Shah 4 Push Bunglows B/H Vidhya vihar School Subhanpura, Baroda 390 023
19.	Dr. R.R. Lakhe 210, Himshikhar Apartment 11, N.A. Road, Shivajinagar Nagpur 440010 Tel No. 0712 2248980 / Mobile No. 0 98224 69560 Email: sqmslakhe@2gmail.com
20.	Mr. A. Nagaraj 425, Kamaraj Road, Lakshmipuram, Peelamedu Coimbatore-641004 Tel No. 0422 2597229 / Mobile No. 0 94433 59722 Email: isonagaraj@vsnl.net, isonagaraj@gmail.com

21.	<p>Mr. Raja Roy  Quality Foundation  D-14/6, Purbasa Housing Estate  160 Manicktola Main Road  Kolkata 700 054  Mobile No. 09831350433  Email: raja@qualityfoundatin.in</p>
22.	<p>Mr. S. Giridhara  Aakarshna Quality Management Services  16/1, Kasturibai First Street  Kovilhottam, Ganapathy  Coimbatore 641006  Mobile No. 09442248124  Email: S.Giridhara &lt;607014@gmail.com&gt;</p>
23.	<p>Mr. G. Srinivas Rao  2-14-28, MIG-II/66, Sector 6  MVP Colony  Visakhapatnam 530 017  Mobile No. 09848159039  Email: rtqms@yahoo.com</p>
24.	<p>Mr. Ravi B. Ganjigatti  Qualcon India  #10/A, 1st Cross, 1st Stage  3rd Block, Nagarabhavi  Bangalore 560 072  Ph: 080 2 33 9 33 66  Cell: +91 9448 505 505  EMAIL: ravi@qualcon.in</p>
25.	<p>Mr. Manish Dhanuka  105, Pragati Chamber 34/3, Murari Mohalla,  Chhawani, Indore - 452 001  Tel No. (0731) 4045 326  Mobile No. 0 94250 66220  Email: dhanuka_manish@rediffmail.com</p>
26.	<p>Mr. Gautam Chakraborty  "Ananda", 357/5A,  Prince Anwar Shah Road,  Kolkata 700 068  Tel No. (033) 2417 3492  Mobile No. 0 94330 47850  Fax No. (033) 2417 2734  Email: aql_systems@yahoo.com, aql_systems@bsnl.in</p>

27.	Mr. Sourav Das 23 Deshapriya Sarani (Duttabad Road), Salt Lake Kolkata 700 064 Mobile No. 0 98300 59504 Email: asiancons@yahoo.com/ asiancons@gmail.com
28.	Ms. Seema Khurana Excell Professional Services (P) Ltd. Old SBI Building, Sahabad (M) Haryana 136 135 Tel No. (01744) 240 249 / 243 249 Mobile No. 0 94160 39721 / 0 98963 39721 Email: seema@isocertifications.net
29.	Mr. R. Venkataramany Guru Win Win Consultancy Shri Guru Nivas, A 3 Prakash Heritage KHB Road, Sultanpalya Bangalore 560 032 Tel No. 0-9448384107 Mobile No. 080-23653065 Email: ramanitq@gmail.com
30.	Mr. Satish M. Kavale SMK Management Consultant 167, B-Wing, Jai Ganesh Vision Akurdi, Pune 411 035 Tel No. 020 46779163 Mobile No. 098500902645 Email: smk.iso@gmail.com
31.	Mr. Chandrasekhar Nagam S-2, Vittal Reddy Enclave, D-74, Madhuranagar, Sanjeevareddy Nagar, Hyderabad - 500 038 Tel No. 040-23816468 / Mobile No. 0-9849166969 Email: rqc.chandra@yahoo.in, rqc.chandra@gmail.com
32.	Mr. S. Kanagaraj 22/38, Ananda Nagar Palayapudur Road, SRKV Post Periyanaickenpalaylam Coimbatore 641 020 Tel No. (0422) - 269 6195 / Mobile No. 0 98423 48108 Email: isoconsultancy@gmail.com

33.	Mr. Nitish Sunthankar Ganesh Vihar, Flat No. 202 4th Cross, Bhagyanagar, Belgaum - 590 006 Mobile No. 0 98457 10661 Email: nitishsu@rediffmail.com
34.	Mr. O. S. Varghese Oolakatt House, Vimal Bhawan Road, Irinjalakuda – 680 121 Kerala Tel No. (0480) 2821 151 Mobile No. 0 94477 22151 Email: ohyeswi@rediffmail.com
35.	Mr. K.K. Naidu Plot No. 2, 1st Sage, Rani Channamma Nagar Belgaum 590 006 Tel No. 0831 4202525 Mobile No. 09845498332 Email: krishnaidu58@rediffmail.com
36.	Mr. H.C. Anantha Krishna No. 3, Manuvana, 1st 'D' Cross, Vijayanagar Bangalore 560 040 Tel: 080-23301812 Mobile: 0- 93434 06809 Email: chinivar_ananth@rediffmail.com
37.	Mr. C M Arolkar A1/30, Runwal Nagar Co-operative Society, Kolbad Thane (West)400 601 Tel No. (022) 2547 4473 Mobile No. 0 98696 14950 Email: qualitysolutions@rediffmail.com
38.	Mr. Rati Ram Yadav 161, Kasturba Nagar Nirman Nagar Jaipur - 302 019 Tel No. 0141-2392783 Mobile No. 0-9414079483 Email: ratiram_yadav@yahoo.co.in
39.	Mr. Naveen Kumar Wadhwa 35, Nadwani Nagar Senepat (Haryana) Mobile No. 9315458163, 9416001806 Email: nk_2w2002@yahoo.co.in
40.	Mr. Pawan Verma 47E/21, Pratap Nagar Agra - 282 010 Tel No. (0562) 281 1811 / Mobile No. 0 98370 15226 Fax No. (0562) 251 0151 Email: pawanverma74@yahoo.com

41.	Mr. Amarjeet Singh Baweja 73C, Street #2, G.T.B Nagar Chandigarh Road Ludhiana-141010 Tel No. 01612680655 / Mobile No. 09216828555 Email: ajbaweja@gmail.com
42.	Dr. D.P. Singh UG-215-F, Sushant Shopping Arcade Sushant Lok - I Gurgaon 122 002 Tel No. 0124- 4058280, 3267313 Email: quality_consultant2000@yahoo.co.in
43.	Mr. Suresh Jagram Rathod A-3, Roshni Residency Plot No: 25-A, Sector No: 06, PCNTDA- Moshi, Bhosari, Pune 411 039 Mobile No. 0 98909 29398 Email: sureshrathodsl@indiatimes.com
44.	Mr. Pramod Sadana A-33, Keshav Nagar, Numaish Camp Saharanpur - 247 001 Tel No. (0132) 266 0077 / Mobile No. 0 98370 97100 Fax No. (0132) 266 0077 Email: parmoadsana@rediffmail.com, iqsindia@gmail.com
45.	Mr. S.M. Chappar Pagaria Nelge Plaza, Shop No. 8 Pune Nashik Road, Bhosari Pune - 411 039 Tel No. (020) 56101676 / Mobile No. 0-9890063364 Email: ssc_9001@rediffmail.com
46.	Mr. S.R. Kelkar 5/M35 Swargandha Appartments Meghana Society, Tulsibagwale Colony Sahakar Nagar Pune – 411 009 Tel No. (020) 2422 3071 / Fax No. (020) 2422 1623 Email: srkelkar@vsnl.com
47.	Mr. Shaktidhar Nayak 32012, 8th Main, 24th A Cross Banashankari 2nd Stage Bangalore 560 070 Tel No. (080) 2671 3842 / Mobile No. 0 98453 13910 Email: shakti@gqsindia.com
48.	Mr. K.R. Ramakrishnan 26/62 B, Swathy, Thekkumbhaghom Vaikom Road Tripunithura Cochin - 682 301 Mobile No. 0-9447710403 Email: krrkrn@gmail.com



49.	Mr. Jaydeep Lengade Aditya Consultants 2123 Kore Galli, Shahpur Belgaum 590 003, Karnataka Tel No. 0831-2464656 / Mobile No. 09449666046 Email: jaydeplengade@yahoo.com
50.	Mr. Shriram Ganesh Aradhye B. No. 4, Wing A1, Flat No. 26 New Ajanta Avenue, Kothrud Pune 411 038 Tel No. 080 25452515/9822028819 / Mobile No. 0 98220 28819 Email: shriram.aradhye@gmail.com
51.	Mr. Gajanan Gurav 283/16, Talera Nagar Chinchwad Pune 411 033 Tel No. 020-65314610 / Mobile No. 0-98224 56959 Email: vibsind@rediffmail.com
52.	Mr. Suresh Joshi 501, Shalaka, Ashanagar Kandivali (E) Mumbai - 400 101 Email: iso.joshi@gmail.com
53.	Mr. B. Vasudeva Murthy No. 78, 12th Cross, 7th Main B.T.M. II Stage, Bangalore 560 076 Tel No. 080 26686246 Email: bvasudevamurthy@gmail.com
54.	Mr. Anshu Saluja Boon Management Consultant Pvt. Ltd. #109, Suneja Tower -1 District Centre, Janakpuri , New Delhi -110058 Ph -9810392926 Email: info@bmclp.org, boonmanagement@rediffmail.com, anshusaluja63@gmail.com
55.	Mr. Abhimanyu Samrat 7, 1st Floor, Shakun Plaza Opp. Prithvi Hotel, K.G. Corner Maninagar Ahmedabad 380 008 Mobile No. 09426756555 Email: smar.associates@gmail.com

56.	Mr Madan Singh C-7/230, 1st floor, Surya Hospital Road, Gunjan Area, Opp. Police Quarter, GIDC, Vapi 396195 (Gujarat) Mobile No. 0 96012 52931, 0 93770 08376 Email: singh_madan_2004@yahoo.com
57.	Mr S M Jagadish No. 150, 12thCross, 16th Main Sri Manjunatha Society, BTM Layout 1st stage, Bengaluru 560029 Tel: Email: jagadish_sm@yahoo.com
58.	Mr. Vikram S. Bhagwat Flat No. 3, Shubh hari Arcade Plot No.146, Jay Vishwabharati Colony Aurangabad-431005 Mobile No. 098231-29085 Email: vsbhagwat@yahoo.com
59.	Mr. Dwaipayan Samanta Utsav Bhawan, Kamardanga Road Ichapur Howrah 711 104 Tel No. 033 26771412/1909 / Mobile No. 0 94330 26780 Fax No. 033 26771411 Email: dwaipayan@yeagroup.org, info@yeagroup.org
60.	Mr. Sachin M. Amritkar 19, F-4, Shree Shukhakarta Residency Pannalal Nagar Aurangabad 431 001 Mobile No. 0-98222 41881
61.	Mr. Antony Joseph AQA Quality Management Systems Pvt Ltd CC XVI / 875 B, Thoppumpady, Cochin – 682005 Tel No. 0484 3299451 / Mobile No. 094470 41851 Fax No. 0484 2225875 Email: md@aaqms.com, saathviksystems@rediffmail.com

62.	Mr. Ajay Kumar Flat No. B-35, Devina KPT Srishti Apartment No. 46, Mani Vilas Garden Kamla Nagar, Bangalore 560 079 Tel No. 080-23286283 / Mobile No. 09243455885. Email: <a href="mailto:isoajay@gmail.com">isoajay@gmail.com</a>
63.	Mr. Rajesh D. Maniar Near Janta Ice Factory B/H Jawahar Society Surendra Nagar Gujarat 363 001 Tel: 0281 - 2570381, Mob.98258 99360. Email: imrajmaniar_9@yahoo.com
64.	Mr. Bhavesh Bhavsar 2/1687, Zunda Street Sagrampura Surat 395 002 Mobile No. 09824340207 Email: bhavesh_bhavsar@rediffmail.com
65.	Dr. Sateesh S. Jigjini "KRIPA" Jorapurpeth Bijapur 586 101 Mobile No. 094481 40698 Email: jigjini@gmail.com
66.	Mr. K.G. Varshney Managing Director - ITMS DDA SFS Flat No. 10 Sector 1, Pocket 1, Dwarka New Delhi 110 075 Tel: 9871323217 Email: varshneykg@yahoo.co.in, kg.varshney@itms.co.in
<b>List of Consulting Organisations</b>	
67.	Ms. Greeta Varghese Confederation of Indian Industry (Institute of Quality) Near Bharat Nagara II Phase, Magadi Main Road Vishwaneedam Post Bangalore 560 091 Email: <a href="mailto:cii-iq@ciionline.org">cii-iq@ciionline.org</a> Tel: (080) 328 9391/ 6085
68.	Dr. Sanjeevan Bajaj CEO FICCI Quality Forum 8 Tansen Marg New Delhi 110 001 Email: <a href="mailto:s.bajaj@ficci.com">s.bajaj@ficci.com</a> Tel: 011- 23325312 , 23738760-70

69.	Mr. Ajit Singh TQA International C-318, 3rd Floor, Nirvana Courtyard, Nirvana Country, Sector 50 Gurgaon 122 002 Email: ajitsingh.tqa@gmail.com Tel: 0124-4046184
70.	Ms. Saraswati F Achievement Labs Management System Institute B - 75, Sector 27 Noida 201 301 Email: sash@msin.in , mcsekhar_uk@yahoo.com Tel: 0 97907 60033 , 0 96501 80923 / 94
71.	Mr. Runu Bagchi Business Analyst Group South Santoshpur Ghoshpara, Jadavpur Kolkata 700032 Email: runu.bag@gmail.com Mob: 09831187633
72.	Mr. T. Venkatraman QGS Training Institute Private Ltd. H -13, Kirti Nagar New Delhi 110 015 Email: qgs@vsnl.com / qgs@qgspl.com Tel: 2543 1737, 2543 8598, 2591 8332
73.	Mr. S. Parameswaran Zandig Knowledge Management Pvt. Ltd. # 306, 7th Cross, 2nd Main Domlur Layout Bangalore 560 071 Email: training@zandig.com Tel: 2535 2963/ 5125 4075
74.	Mr. Praveen Sadana Trans Training Limited E – 549, First Floor Greater Kailash II New Delhi 110 048 Email: info@ttltrainings.com Tel: 45093277

75.	<p>Mr. V.V. Mulye  Boon Management Consultants Pvt. Ltd.  115, First Floor, Runwal Commercial Complex  L.B.S. Marg, Mulund (West),  Mumbai 400 080  Email: info@bmcpl.org  Tel: 022 -2592 5477</p>
76.	<p>Mr. Janak Mehta  TQM International Pvt. Ltd.  52 Community Centre,  2nd Floor, East of Kailash,  New delhi-110065  Tel. (011) 4651 1970/75  Fax: (011) 4651 1981  Email: tqmin@del2.vsnl.net.in</p>
77.	<p>Mr. Birendra Raturi  Qsys eSolutions Pvt. Ltd.  A-39, Flatted Factory Complex  Okhla Industrial Estate, Phase III  New Delhi 110 020  Tel: 9810059109  Email: qsys@rediffmail.com, info@qsys.co.in</p>
78.	<p>Mr. Rama Ravindran Kale  Foster Management Systems  S.No. 30/3, Above Hindustan Traders  Opp. Akshay Veg Restaurant, Pune Satara Road  Balaginagar, Dhankawadi  Pune 411 043  Email: fms_india@rediffmail.com  Tel: 9623457754</p>
79.	<p>Mr. Mukesh Sinha  General Manager (QA)  RITES Ltd.  Plot No. 1, Sector 29  Gurgaon 122 001  Tel No. 0129 2571666  Email info@rites.com, mukeshsinha@rites.com</p>

80.	<p>Mr. Subrato Pal  National Productivity Council  Utpadakta Bhavan  5-6 Institutional Area  Lodhi Road  New Delhi – 110003  Tel: 011-24690331  Fax : 91-11-24615002  Email: <a href="mailto:npcinfo@npcindia.gov.in">npcinfo@npcindia.gov.in</a></p>
81.	<p>Mr. Sanjay Sharma  Allied boston Consultants India Pvt. Ltd.  A-2/60, Iind Floor, Shiv Arcade  Acharya Niketan, Mayur Vihar  Phase I  Delhi 110 091  Tel: 011 22792467  Email: <a href="mailto:info@abcipl.co.in">info@abcipl.co.in</a></p>
82.	<p>Mr. Pranay Kumar  Advance Innovation Group  E-26, Second Floor, Sector 8  Noida 201 301  Tel: 0120 4256690  Email: <a href="mailto:pranay@advanceinnovationgroup.com">pranay@advanceinnovationgroup.com</a>,  <a href="mailto:shishir@advanceinnovationgroup.com">shishir@advanceinnovationgroup.com</a></p>
83.	<p>Mr. Kaushal Sutaria  Lakshy Management Consultant Pvt. Ltd  229,A-Wing, SAI Chambers  Sector 11, CBD Belapur  Navi Mumbai 400 614  Tel: 022 40243139, 9821780035  Email: <a href="mailto:kaushal@lakshy.com">kaushal@lakshy.com</a></p>
84.	<p>Mr. Sudhansu Kaushik  Fair Quality Services  C-9/36, Basement, Sector 8  Rohini  Delhi 100 085  Tel: 9811089029/9311599360  Email: <a href="mailto:fqsindia@gmail.com">fqsindia@gmail.com</a></p>

85.	<p>Mr. Ashok Kapur  PMG Consultants  C-9/36, First Floor, Ardee City  Sector 52  Gurgaon (Haryana)  Tel: 9810189048  Email: <a href="mailto:info@pmg-india.com">info@pmg-india.com</a></p>
86.	<p>Mr. Dinesh Bhangdiya  IQA Advisors Pvt. Ltd.  B 307, Punit Tower 1, Plot No. 31  Sector 11, CBD Belapur  Navi Mumbai 400 614  Tel: 022-67938554/27565961</p>
87.	<p>Dr. Sameer Kumar  IQMS Consultancy Services Pvt. Ltd.  Level 2, Elegance, Mathura Road  Jasola  New Delhi 110 025  Tel: 9811411428  Email: <a href="mailto:info@iqmsindia.com">info@iqmsindia.com</a>, <a href="mailto:sameer.iqms@gmail.com">sameer.iqms@gmail.com</a></p>
88.	<p>Mr. Rajeev Arora  TQ Vision  C-15, New Multan Nagar  Opp. Paschim Vihar  New Delhi 110 056  Tel: 9811231956  Email: <a href="mailto:info@tqvision.com">info@tqvision.com</a></p>
89.	<p>Mr. Dilip Gayen  East West Infosolutions  O-37, First Floor, Street No. 22  New Mahavir Nagar  New Delhi 110 018  Tel: 09810991944  Email: <a href="mailto:ewisdelhi@yahoo.co.in">ewisdelhi@yahoo.co.in</a></p>
90.	<p>Dr. R.N. Bosu  Neo Consultants  1035, Sector 7C, Neo House  Faridabad 121 006  Tel: 0129-2247906  Mob: 0981170848  Email: <a href="mailto:neogroupfaridabad@gmail.com">neogroupfaridabad@gmail.com</a></p>

91.	Mr. Praveen Kumar Saxena Integrated Management Services 532, Sector-16 A Faridabad 121 002 Tel: 09310875232 Email: <a href="mailto:saxenazee@yahoo.com">saxenazee@yahoo.com</a>
92.	Mr. Vipul Jain Quality Professionals B6/72, Pharma Apartment 88, I.P. Extension Delhi 110 092 Email: 09313032410 Email: <a href="mailto:vjain72@rediffmail.com">vjain72@rediffmail.com</a>
93.	Mr. Prasshanth Bharadwaj Principal Consultant Rektify Kannsalttensi Services Block – A/8, Plot No. 34, Sector 17 Delhi 110 085 Tel: 0-9599777070, 9599880707 Email: <a href="mailto:prasshanthbharadwaj@kannsalttensisservices.com">prasshanthbharadwaj@kannsalttensisservices.com</a> , <a href="mailto:prasshantbharadwaj@gmail.com">prasshantbharadwaj@gmail.com</a>
94.	Mr. <b>AK Garg</b> 2-D/4E, CMPDI Colony Kanke Road Ranchi 834 001 Mobile: 09431129506 Email: <a href="mailto:gargakhil@yahoo.com">gargakhil@yahoo.com</a>